



ACCOUNT REGISTRATION FORM

Wan Building, 24 Louis Pasteur Street, Port Louis 11602, Mauritius | Tel: (+230) 216 5555 | stevenhills.mu

CUSTOMER DETAILS

Surname: _____ Other Names: _____

Date of Birth: ____ / ____ / ____ Country of Birth: _____

Residential Address:

Email: _____

Account ID: _____

Mobile No. (SIM in customer's name): _____

Mauritian Citizen

National Identity Card No: _____

Non-Mauritian (if applicable)

Passport No.: _____

Passport Expiry Date: _____

Nationality: _____

MANDATORY DOCUMENTS (ALL REQUIRED)

☐ National ID / Passport

☐ Proof of Address (*Utility bill or official document – issued within last 3 months*)

☐ Mobile number registered in customer's own name

Incomplete applications will not be processed.



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REMOTE COMMUNICATION BETTING (SMS / WHATSAPP)

1. I confirm that the mobile number provided above will be used for SMS and/or WhatsApp betting.
2. I acknowledge that:
 - No bet is placed through the website or mobile application.
 - Bets are legally placed only when I manually send an SMS or WhatsApp message containing the booking reference, in accordance with the Gambling Regulatory Authority's approved Remote Communication Betting Protocol.
3. I understand that the booking reference generated online is not a bet and does not constitute a wager.

CUSTOMER DECLARATION

I hereby declare that:

1. I am 18 years of age or older.
2. All information I have provided on this form is true, accurate, and complete.
3. The mobile number provided is registered in my own name and under my personal control.
4. I am solely responsible for any use or misuse of my mobile number and any security credentials associated with my account.
5. I will notify Stevenhills Ltd in writing within seven (7) days of any change to my personal details.
6. I certify that I am complying with all applicable Anti-Money Laundering and Counter-Financing of Terrorism (AML/CFT) laws and regulations in Mauritius.

Customer Name: _____

Signature: _____

Date: ____ / ____ / ____



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TERMS & CONDITIONS

By signing below, I confirm that I have read, understood, and agree to comply with the following Terms & Conditions:

1. Eligibility

- 1.1 Customers must be at least 18 years of age.
- 1.2 Registration must be completed physically at a Stevenhills outlet.

2. Account Ownership

- 2.1 Each individual is allowed only one SMS Betting account.
- 2.2 The creation or use of multiple accounts, whether through different SIM cards, identities, or third parties, is strictly prohibited.
- 2.3 Breaches may result in suspension or termination of all related accounts and forfeiture of balances or winnings, in accordance with GRA rules.

3. Mobile Number Requirements

- 3.1 The mobile number must be registered in the customer's own name and under their control.
- 3.2 Customers are responsible for security and use of their mobile number and associated credentials.

4. Communication & Betting Protocol

- 4.1 Bets are legally placed only when the customer manually sends an SMS containing the booking reference.
- 4.2 Booking references generated online do not constitute bets or wagers.

5. Account Activation & Verification

- 5.1 Account activation is subject to successful KYC verification.
- 5.2 Additional documentation may be requested for regulatory compliance.

6. Deposits & Payments

- 6.1 Only cash deposits are permitted during account opening / registration process.
- 6.2 Maximum daily deposit limit of MUR 10,000 applies.
- 6.3 Online deposits, withdrawals, or transfers are not available at launch.
- 6.4 Deposits do not accrue interest.



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7. Bets & Liability

7.1 Bets placed via SMS are final once confirmed.

7.2 Stevenhills Ltd is not responsible for losses arising from misuse of the customer's mobile phone, SIM card, or SMS commands.

8. Compliance & Regulatory Obligations

8.1 Customers must comply with all GRA rules and conditions.

8.2 Stevenhills Ltd reserves the right to suspend or terminate accounts in cases where false, misleading, inaccurate, or incomplete information has been provided; where regulatory requirements have been breached; where the service has been misused; or where fraudulent or suspicious activity is identified.

9. Amendments

9.1 Stevenhills Ltd may update or modify these Terms and Conditions at any time.

9.2 Customers will be notified of significant changes.

DATA PROTECTION NOTICE

☐ I consent to the collection, processing, and storage of my personal data by Stevenhills Ltd for regulatory, operational, and compliance purposes, in accordance with the Data Protection Act 2017.

CUSTOMER CONFIRMATION

I confirm that I have read, understood, and agree to the above terms and conditions.

Customer Signature: _____ Date: _____
