



ACCOUNT REGISTRATION FORM

Wan Building, 24 Louis Pasteur Street, Port Louis 11602, Mauritius | Tel: (+230) 216 5555 | stevenhills.mu

CUSTOMER DETAILS

Surname: _____ Other Names: _____

Date of Birth: ____ / ____ / ____ Country of Birth: _____

Residential Address:

Email: _____

Account ID: _____

Mobile No. (SIM in customer's name): _____

Mauritian Citizen

National Identity Card No: _____

Non-Mauritian (if applicable)

Passport No.: _____

Passport Expiry Date: _____

Nationality: _____

MANDATORY DOCUMENTS (ALL REQUIRED)

- National ID / Passport
- Proof of Address (*Utility bill or official document – issued within last 3 months*)
- Mobile number registered in customer's own name

Incomplete applications will not be processed.



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REMOTE COMMUNICATION BETTING (SMS / WHATSAPP)

1. I confirm that the mobile number provided above will be used for SMS and/or WhatsApp betting.
2. I acknowledge that:
 - No bet is placed through the website or mobile application.
 - Bets are legally placed only when I manually send an SMS or WhatsApp message containing the booking reference, in accordance with the Gambling Regulatory Authority's approved Remote Communication Betting Protocol.
3. I understand that the booking reference generated online is not a bet and does not constitute a wager.

CUSTOMER DECLARATION

I hereby declare that:

1. I am 18 years of age or older.
2. All information I have provided on this form is true, accurate, and complete.
3. The mobile number provided is registered in my own name and under my personal control.
4. I am solely responsible for any use or misuse of my mobile number and any security credentials associated with my account.
5. I will notify Stevenhills Ltd in writing within seven (7) days of any change to my personal details.
6. I certify that I am complying with all applicable Anti-Money Laundering and Counter-Financing of Terrorism (AML/CFT) laws and regulations in Mauritius.

Customer Name: _____

Signature: _____

Date: ____ / ____ / ____



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TERMS & CONDITIONS

By signing below, I confirm that I have read, understood, and agree to comply with the following Terms & Conditions:

1. Eligibility

- 1.1 Customers must be at least 18 years of age.
- 1.2 Registration must be completed physically at a Stevenhills outlet.

2. Account Ownership

- 2.1 Each individual is allowed only one SMS Betting account.
- 2.2 The creation or use of multiple accounts, whether through different SIM cards, identities, or third parties, is strictly prohibited.
- 2.3 Breaches may result in suspension or termination of all related accounts and forfeiture of balances or winnings, in accordance with GRA rules.

3. Mobile Number Requirements

- 3.1 The mobile number must be registered in the customer's own name and under their control.
- 3.2 Customers are responsible for security and use of their mobile number and associated credentials.

4. Communication & Betting Protocol

- 4.1 Bets are legally placed only when the customer manually sends an SMS containing the booking reference.
- 4.2 Booking references generated online do not constitute bets or wagers.

5. Account Activation & Verification

- 5.1 Account activation is subject to successful KYC verification.
- 5.2 Additional documentation may be requested for regulatory compliance.

6. Deposits & Payments

- 6.1 Only cash deposits are permitted during account opening / registration process.
- 6.2 Maximum daily deposit limit of MUR 10,000 applies.
- 6.3 Online deposits, withdrawals, or transfers are not available at launch.
- 6.4 Deposits do not accrue interest.



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7. Bets & Liability

- 7.1 Bets placed via SMS are final once confirmed.
- 7.2 Stevenhills Ltd is not responsible for losses arising from misuse of the customer's mobile phone, SIM card, or SMS commands.

8. Compliance & Regulatory Obligations

- 8.1 Customers must comply with all GRA rules and conditions.
- 8.2 Stevenhills Ltd reserves the right to suspend or terminate accounts in cases where false, misleading, inaccurate, or incomplete information has been provided; where regulatory requirements have been breached; where the service has been misused; or where fraudulent or suspicious activity is identified.

9. Amendments

- 9.1 Stevenhills Ltd may update or modify these Terms and Conditions at any time.
- 9.2 Customers will be notified of significant changes.

DATA PROTECTION NOTICE

I consent to the collection, processing, and storage of my personal data by Stevenhills Ltd for regulatory, operational, and compliance purposes, in accordance with the Data Protection Act 2017.

CUSTOMER CONFIRMATION

I confirm that I have read, understood, and agree to the above terms and conditions.

Customer Signature: _____ Date: _____
